

# Détélina Trigot



## TOURISM

### CONTACT INFORMATION

📍 1920 chemin du village Mont Tremblant QC J8E 1K4  
📞 5794216407  
✉️ dtrigot@gmail.com

### BIRTH

08/02/2001

### SKILLS

- + Networking
- Sales Techniques
- + Marketing
- Telephone reception
- Administrative management
- + BPMN process modeling
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### LANGUAGES

French:	Native language	██████████
Italian:	Native language	██████████
Spanish:	Fluent	██████████
English:	Fluent	██████████

### INTERESTS

traveling  
cinema  
theater  
museum  
trekking

### PROFESSIONAL PROFILE

I am motivated, serious, ambitious, and available. I mainly enjoy customer contact. I am in the final year of my tourism management degree. I enjoy managing social media networks. Also, I am passionate about tourism marketing. I am punctual and enjoy working in a team.

### PROFESSIONAL EXPERIENCE

**Travel Advisor, 01/2022 - 05/2022, COOP UQAM - Montreal - Fixed-term contract**

- Designing tourist packages in Montreal that meet the expectations of the target clientele through rigorous selection of service providers and a solid understanding of the local culture and climate.

**Intern Ground Attendant, 05/2021 - 08/2021 AMS Airport Services - Guadeloupe - Fixed-term contract**

- Special attention given to the planning of Air Belgium flights and private aviation, and scheduling.
- Management and monitoring of aircraft and associated costs.

**Reservation Manager, 04/2021 - 08/2021 Gite Abahia - Guadeloupe - Fixed-term contract**

- Precise definition of reservations to be made while respecting deadlines and expectations.

**Teaching assistant, 01/2021 - 04/2021 Gerty Archimède High School - Guadeloupe - Fixed-term contract**

- Marketing development of a case study on the predefined geographical sector, in collaboration with all students and the teacher.

### EDUCATION

**Bachelor of Business Administration: Tourism, 09/2019 - Present**  
UQAM University of Quebec in Montreal - Montreal

**Bachelor's Degree: Literature, 09/2016 - 06/2019**  
Felix Proto - Guadeloupe - With Honors

### CERTIFICATES

Driver's License B  
N1 scuba diving