

HANAN EL HAMAOU

Operatrice logistique/Vendeuse

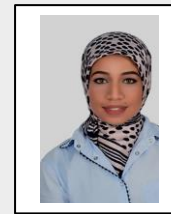


+212605149111



hanan.hamaoui@gmail.com

linkedin.com/hanan-el-hamaoui-049a04113



PROFESSIONAL PROFILE

Forklift Operator / Logistics Operator and Cosmetics Saleswoman with 8 years of experience in the automotive industry. Skilled in driving material handling equipment, quality control, shipping, receiving, and organizing materials to meet company needs. Also possesses good commercial skills. Looking for a long-term position with potential for growth.

SKILLS

- KNOWLEDGE OF LOGISTICS PROCEDURES AND PROCESSES
- UNDERSTANDING OF SAFETY REGULATIONS
- STRONG COMMUNICATION SKILLS
- ABILITY TO HANDLE STRESS EFFECTIVELY
- ATTENTION TO DETAIL
- KNOWLEDGE OF KAIZEN PRINCIPLES
- TEAMWORK
- ORGANIZATION
- CURIOSITY
- MICROSOFT (Word, Excel, PowerPoint)
- ADAPTABILITY
- DIMENSIONAL CONTROL (using control gauges)
- PURCHASING/SALES NEGOTIATION

LANGUES

Arabic



French



English



Spanish



PROFESSIONAL EXPERIENCE

OCT. 2020 – PRESENT

Renault Nissan-

Permanent contract.

Tangier, Morocco.

Forklift Driver/Logistics Operator.

- Loading and unloading trucks
- Receiving raw materials
- Checking conformity of raw materials upon receipt
- Performing basic maintenance on motorized handling equipment
- Establishing activity and production follow-up reports
- Moving goods using a forklift
- Loading goods onto trucks for shipment and managing shipments
- Unloading trucks in accordance with safety procedures
- Storing raw materials in the warehouse
- Driving the forklift according to traffic plans to ensure environmental safety
- Using computerized tools for inventory and company data updates
- Conducting rotating inventory of raw materials in stock to ensure constant availability

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Oriflame - Freelance

Sept. 2016 - Present

Tangier , Morocco

Salesperson for cosmetic products.

- Prospecting clients
- Presenting the range of brand products (beauty care and makeup)
- Explaining product usage and features (benefits, composition)
- Training new sales associates and sharing knowledge (product knowledge, customer needs analysis, personalized selling, inventory management)
- Negotiating, managing orders, and scheduling appointments with clients.

Valeo Vision-Fixed-term contract

Nov. 2017 –Oct 2020

Tangier , Morocco

Quality auditor

- Control and monitoring of quality and safety in the workplace to ensure compliance with operations.
- Management of daily operations: sampling at different stages of production and in final batches to verify the conformity and quality of the produced parts.
- Sorting of parts by assigned zone / setting aside non-compliant items.
- Rigorous management of control means, ensuring that measuring devices are always available and in perfect working condition.

Education

09/2020 - 10/2020

Tangier, Morocco

CACES (Certificate of Aptitude for Safe Operation) training for logistics operator
Institute for Automotive Industry Trades Training

2011 - 2014

Higher School of Technology

Fes, Morocco

Diplôme d'études collégiales

Techniques of Communication and Marketing

Interests

- Passion for foreign cultures
- Cooking
- Volunteering for a non-profit organization

REFERENCES

References available upon request"

